Status: CANCELLED Received: 03/01/2012 Effective Date: 05/30/2012

1 800 COLLECT, INC. N.Y.P.S.C. Tariff No. 1

Section 2 Leaf: 8 Revision: 0 Superseding Rev.:

SECTION 2 - RULES AND REGULATIONS (Continued)

2.12. Billing Entity Conditions

Effective Date: May 30, 2012

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

2.13. <u>Discontinuation of Service(s)</u>

The Customer's Service(s) shall automatically terminate upon discontinuation of the Customer's subscription to the Company's Service(s).

2.13.1. The Company reserves the right to refuse or honor RESPORG (800 Responsible Organization) change requests when an unsatisfied business relationship exists between the Customer and the Company.

2.14. Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of Service(s) from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's Service(s) actually made by Customer.